

Your trusted source for premium corporate housing solutions

#### **Our 3-step Guest Compliance Protocol**

### Who are we?

We provide premier accommodations for our corporate clients across the USA. We prioritize guest satisfaction with a commitment to excellence.



#### Why Does Nirmaan have a 3-step Guest Compliance Protocol?

Nirmaan Corporate Housing is built upon a traditional principle of respect. We secure leases in multifamily apartment communities, fostering a sense of community alongside fellow tenants. Our priority is to ensure the safety and security of all occupants, while minimizing risks such as theft, damage, and criminal activity through stringent protocols.



# What is the 3-step Compliance Protocol?

All reservations with Nirmaan Corporate Housing adhere to the following protocols:

- 1. Criminal Background Screening
- 2. Rental Agreement
- 3. Security System Agreement



### 1. Criminal Background Screening

This is the first step in our compliance process. All potential clients, regardless of their

origin, must pass this. If they fail, their reservation will be cancelled.



# How does the process work?

When a reservation request is received, an email is automatically sent to our clients which requires them to verify their identification and submit their information for a criminal background check.

The link provided takes them to our screening tool,

Clients are asked to provide their License and the information associated with it (DOB, Address, License #, etc.)

Once completed, the full report is sent to Nirmaan Corporate Housing where our compliance team reviews the results and makes a decision in accordance with our screening policy.



# **Screening Policy**

No severe criminal convictions and sex offenses including, but not limited to murder, terrorism, sexual assault, assault, battery and child abuse.

Our screening checks the OFAC list and public, state, and country criminal records as well as state and national sex offender registries.

For lesser charges, Nirmaan Corporate Housing screening policy takes several factors into account: severity of the charge, date of charge, and type of offense.



#### Sample Criminal Screening

	👁 Criminal Report				
	Applicant Data as Entered Name: Mark Harain	Property: Autom	Requested By: Automation Criminal Property: Automation_criminal Dete/Time: 02/35/2016-427 PH (Houritain)		
	MARK HANSEN				
		ates Colorado Conce dalase fuent Nysiana F Perturnes MICAL OFIALS			
	Photo Unavailable	Neight: 507 Weight: 500 lis. Base: Caucasian PERSON PRYSICAL FEATURES No physical features listed			
Summary:	. Summery				
Summarizes the total number of offenses listed on the report.	Incident(s):	Booking(t):	Arrest(x) O		
More detail about each offense can be found below.	Gourt Action(h): 1	Sentencing(s) O	Supervision(s): O		
Comments:	• Comments				
Includes any additional information from the court about each offense.	Statue: Closed/Inactive	Charge Hamber: 1	Citation Number: 350CV		
Court Action:	· Court Action				
The Activity type field reflects the offense information contained in the record. The Court Record ID is the reference number the court uses to look up an offense.	Anthety Type, Jury Trial Motor Vehicle Ceart Record Mr. 03/02003588				
Court: States where the court is.		ourt For Baltimore County - Criminal Sys	tern		
Court Charge:	Court Charge				
The Charge Degree field provides certain information including the severity of the offense, the result of the charge and	#ffeetive Dete: 2055-12-03 Charge Beyene Mit Charge Humber: 1 Charge Description: Exceeding Haximum Speed: 81 Mph In A Posted 35 Mph Zone				
other information the landlord can use to conduct additional research.	CHARGE CLASSIFICATION Charge Degree 5				
	CHARGE DISPOSITION Charge Disposition Additional Information: Status: (Citation Number: 350ev8) Charge Disposition State: 2015-12-05 Disposition: Molio Processo				
	CHARGE STATUS Expiration Date: 2015-12-03				
	CHARGE STATUTE Statute Gode Id: TA 218011				

ы	STATUS & ALERTS	RECOMMENDATION	REPORTS	RESIDENTSCORE ACTION	
	COMPLETED				
	<li>O Score Factors</li>				
Norman Hamilton nbhamilton245ippal.com	Too many inquiries Insufficient payment activity over the last year Not enough balance decreases on active	ACCEPT	CERTAR	778	
	non-mortgage accounts Number of delinquent accounts is too high in proportion to total number of accounts				
	Employment & Income Informatio	Employment & Income Information			
	Employment Blatus: Employed Employment Income: \$120.000.00 Per \	Other Income N/A Foar Assets N/A			
	Exhibit A				
		i			
	Exhibit B				

Exhibit C

Exhibit D



#### 2. Rental Agreement

Once our clients have passed our screening process, they must sign our rental agreement, which includes your community standards, for the duration of their stay.

The client's signature is legally binding with timestamps and their IP addresses. <u>Sample Rental Agreement</u>





### 3. Security System

To ensure the safety of the property, proper occupancy, and appropriate noise levels, we use a security suite of noise monitoring, smart locks, and cameras.

In addition to this, our Housing Coordinators and managers are available in person to handle any questions and concerns.









Criminal Background Screening

**Rental Agreement** 

Security System

#### **Our Team**



Harsimranpreet Singh, Founder

2+ years in Customer Service, B.S. Finance, UIC



Gurlabh Singh, Owner

10+ years in Operations Management and Compliance, MA L.L.B Punjabi University Patiala





#### Thank you

We look forward to partnering with you